November 19, 1979

To: SDD

From: Peter Heinrich

Subject: **Reorganization of SDD/Software Operations**

Filed on: [Isis]<Heinrich>reorg.memo

I am pleased to announce a reorganization of Software Operations which will, I believe, enhance the level of support provided by this organization to the development, test and maintenance of Core and Star products.

FONT MANAGEMENT
    Wally Engle has requested a transfer. I am sure you all join me in wishing Wally good luck in his new position.

    We are fortunate to have Dick Sonderegger available to manage and coordinate the development of fonts and font production tools. One other person (TBA) will be working with Dick on this task.

El SEGUNDO ENVIRONMENT SERVICE
    Cliff Baptiste will manage this area. Cliff has been with Xerox for many years as a CE and as a branch and district service manager. During an interlude with Honeywell, he was the computer center operations manager. He comes to SDD from DSD Star Field Service where he was responsible for X-wire service.

PALO ALTO ENVIRONMENT SERVICE
    Ron Cude will manage this area. Ron is a former member of the original SPG group that built the first production Altos. He has had many years of experience as a technician and as a manager on the SPG test floor. He joins us from ASD where he was the Whole Alto World coordinator.

Responsibility for consulting, AR processing and software support is transferred to the Software Test and Support area.

SOFTWARE TEST AND SUPPORT
    Test Tools - This group remains unchanged

    Star Test and Support - This group is managed by Peter Agh and is responsible for the system testing of Star and for support of all Star releases.

    Core Systems Test and Support - This group is managed by Robert Kierr and is responsible for the system testing of Pilot, Communications and Common Software and for the support of all core systems and other development environment software.